

Questionnaire about how to improve Folk Club Bonn (FCB)

When we began FCB we worried no one would come. But now we are in the envious position of worrying that *too many* people will come and how to fit them in! In May - unbeknown to even us—seats were put into rows in order to accommodate more people (125+ people attended!). We prefer a pub atmosphere though and are therefore reverting to our previous stage location. We need, however, to address the problem of fitting everyone in comfortably and getting them served efficiently. Please help us by completing this questionnaire. Additional comments can be made in English or German on the reverse of this sheet.

Who are you? Please tick one or more of the appropriate designations

- I have performed at FCB ☐
I regularly attend FCB ☐
I occasionally attend FCB ☐

Performances. We have basically three types of performances: 1) floor spots of two to three songs, 2) featured artist spots consisting of two floor spots of three songs each, and 3) “Annettes” of one song only, usually on the topic of the evenings theme. Please circle the appropriate answer.

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|---|-----------------------------|
| 1. The quality of floor spots is in general | Excellent /Good /Fair/ Poor |
| 2. The featured artist performances are in general | Excellent/ Good /Fair/ Poor |
| 3. Regarding “Annettes” and songs on a theme, there should be | More / Same / Fewer |
| 4. The number of featured artists should be | Increased /Same/Reduced |
| 5. The number of songs per featured artist should be | Increased/ Same/ Reduced |
| 6. The number of floor spots per evening should be | Increased /Same /Reduced |
| 7. The number of songs per floor spot should be | Increased/ Same/ Reduced |

Themes. We currently have a theme for each evening, whereby performers are asked to comply at least one of their songs, if possible. Please circle the appropriate answer.

1. I think the idea of a theme is Good /Bad /No opinion

Organization of the evening. At present the evening is organized such that, following an introductory performance by John Harrison, we have “Annettes” and one or two floor spots followed by a break and three or four floor spots. This organization does not leave much time for the audience to chat or to get drinks themselves at the bar. Please circle appropriate answer(s) or use the reverse side of this questionnaire.

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|---|-----------------------|
| 1. FCB should increase the number of breaks. | Yes/ No / No opinion |
| 2. FCB should begin earlier (now 7:30). | Yes / No / No opinion |
| 3. FCB should always begin on time. | Yes /No / No opinion |
| 4. Further suggestions for reorganizing the evening? Please use the reverse side of this questionnaire. | |

Service. Please circle the appropriate answer(s) or use the reverse side of this questionnaire.

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|---|-----------------------|
| 1. Are you generally happy with the service at Haus Müllestumpe? | Yes / No / Don't know |
| 2. Do you wait for service or get your own drinks at the bar? | Wait / Go to the bar |
| 3. What is the longest you have had to wait to be served?
Less than 15 min. /15 to 30 min. / 30 to 45 min. / 45 to 60 min./ more than one hour | |
| 4. Would you drink more if the service were more efficient? | Yes / No / Don't know |
| 5. Would you consume more food if the service allowed for it? | Yes / No / Don't know |
| 6. Are you prepared to go to the bar yourself to fetch your own drinks? | Yes / No /Don't know |
| 7. Would you be prepared to share drinks with your friends/neighbours at the tables if beer were served in 1.5 litre pitchers for about €9.50? | Yes / No / Don't know |
| 8. What is the largest number of beverages you have consumed in an evening? 1/ /2/ /3/ /4/ 5 / 6 /6+ | |
| 9. Was this number your choice or was it dictated by the speed of service? My choice / Service | |
| 10. Do you normally order food? | Yes / No |
| 11. Do you think there is too much noise from the bar? | Yes / No |
| • If yes, how might we reduce the noise (you can answer on the reverse of this page) | |
| ANY FURTHER COMMENTS PLEASE USE REVERSE SIDE OF PAGE | |